



Terms and Conditions For Donation Payments

A Nation of Hope (“us,” “we,” or “our”) is registered as a nonprofit corporation in the State of Texas and a 501c3 social enterprise charitable organization. Our website is www.anationofhope.org (“the Website”).

These are the Terms and Conditions which govern the use of donation payment services provided through the Website.

These Terms and Conditions apply separately to each donation made on the Website. By confirming on the Website that you wish to donate, you agree to be bound by these Terms and Conditions. If you select to make ‘Monthly Donations,’ please read Section 5 of this document.

1. The Donation Services

- a. We will use your donation at our discretion but within our charitable objectives.
- b. All payments through the Website may be processed by Credit card, PayPal, Venmo, bank, or Crypto.
- c. Once you confirm through the Website that you wish to proceed with your donation, your transaction will be processed through our payment services provider, Pledge. By confirming that you wish to proceed with your donation, you authorize Pledge to request funds from your credit, debit, or PayPal card provider.

2. Unauthorized Card Use

- a. If you become aware of fraudulent use of your card, or if it is lost or stolen, you must notify your card provider.

3. Information From You

- a. Before we can process a donation, you must provide us with (i) your name, address, telephone number, and email address; and (ii) the credit or debit card number, expiration date, and card security code (CSC) you wish to use to fund the donation. We will use this information to process your donation for each transaction. It is your responsibility to ensure the information provided is correct.
- b. When you submit your payment details, these details will be transferred to our payment provider, Pledge, and that provider will collect and process your payment data securely. Review Pledge’s terms and conditions (different from A Nation of Hope’s) to ensure you understand how the provider will process your personal payment information before you donate.
- c. We will not share your personal and payment details with any third party other than what is reflected in A Nation of Hope’s Privacy Policy. Our Privacy Policy consists of the Terms and Conditions of Donation Payments, and by agreeing to these Terms and Conditions, you are also agreeing to the way we use and protect your personal information in line with our Privacy Policy.



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4. Refund policy

- a. If you make an error in your donation, please contact us either by email (inspire@anationofhope.org), by phone (682-277-9994), or by mail (A Nation of Hope, 600 W 6th Street, Fourth Floor #1004, Fort Worth, TX 76102) within 3 days and a full refund will be returned to you within 10-15 business days.

5. Monthly Donations

- a. This terms and conditions section applies only when you make monthly donations through the Website. When you set up a regular donation, you can schedule future donations on the day of the month you choose until further notice. You agree that these terms and conditions in Section 5 and throughout this agreement will apply to each monthly donation.
- b. By confirming your monthly donation enrollment, you authorize our payment service provider, Pledge to request funds through your credit or debit card payment method on the day you selected each month.
- c. To cancel your monthly donation enrollment, please contact us at inspire@anationofhope.org.

6. General Information

- a. We reserve the right to amend these Terms and Conditions For Donation Payments at any time.
- b. These terms and conditions are governed by State of Texas Law and are subject to the exclusive jurisdiction of the State of Texas courts.